LabSentra

Connecting Every Sample. Empowering Every Decision.

USER MANUAL

Clinician portal

Doctors and clinics who request tests and receive results through the LabSentra clinician portal.

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About this guide

This guide explains how to use the LabSentra **clinician portal**: how to get access, find results and use each feature, with the exact buttons to press.

At a glance

1. Link your account with the invitation code
2. Review new and critical results
3. Acknowledge results
4. Submit new requests (if your lab allows it)

Getting access

1. The laboratory sends you an invitation code. Create your account at labsentra.com (**Create an account**) or sign in.
2. Go to your portal and choose **Link account**: enter the invitation code and confirm. Then **Open my portal**.
3. Set up two-step verification when asked – clinical results are protected.

Your results

- **My orders** lists your requests. Filters: all, pending, complete, critical, unacknowledged. Chips show **Critical**, **Unacknowledged** and how many tests are released.
- Open an order to see results with flags and the report. Select **Acknowledge** to confirm you have seen it.
- **My patients**: search your patients and see cumulative results over time.

> **Important.** Critical results are also phoned to you by the laboratory. Keep your phone number up to date with the laboratory.

New requests

If your laboratory allows electronic requesting, choose **New request**: patient, tests, clinical indication and the branch that will collect. Print or share the requisition slip with the patient.

Getting help

- For questions about a result, an invoice or your invitation code, contact the laboratory – their details are on your report and receipt.
- If you cannot sign in, use **Forgot password?** on the sign-in page.
- General information about LabSentra: **labsentra.com/contact**.